



## Accessibility

Good accessibility facilities are at the very heart of West Acre, when we originally designed and built West Acre it was as a family home. We designed the house with particular consideration for the needs of one of our son's who is a wheelchair user. When we decided to convert West Acre into a holiday let we decided to develop this theme further, one thing we as a family know more than most is just how difficult it is to find high quality accessible accommodation.

We believe that with a little thought and planning making a property more accessible does not need to impact on the level of comfort and luxury that is on offer. Our approach is accessible luxury not luxury or accessibility.

Whether any of our guests are unsteady on their feet, use a wheelchair or have any other access requirement, we understand that no two disability or accessibility needs are ever the same. We urge all guests thinking about coming to stay with us to give us a ring and we will discuss their specific individual needs and what we can best do to suit them. We have many options we can offer and we can often re-configure the layout of the house or any particular areas to suit the individual needs of our guests.

We have attached a link to our full access statement but just a few things we have on offer at West Acre are noted below:

- All the ground floor areas, the access to outside and all the garden and patio areas are step free and fully accessible by a wheelchair.
- Part of our kitchen worktop is designed to accommodate a wheelchair user,
- We have a lift available for anyone who needs it.

- Downstairs toilet with grab rails
- Our accessible bedroom has an accessible en-suite with walk in shower with grab rails seat and toilet with grab rails and a pull down rail. We also have a shower seat, a toilet seat riser and bath transfer board which can all be provided if needed.
- Service dogs are welcome and we provide our 'doggy welcome pack'. Service dogs will not be charged the normal dog fee and will be accepted in addition to our normal 2 dog limit.

**LINK TO ACCESS GUIDE**

*Accessible Luxury not luxury or accessibility*